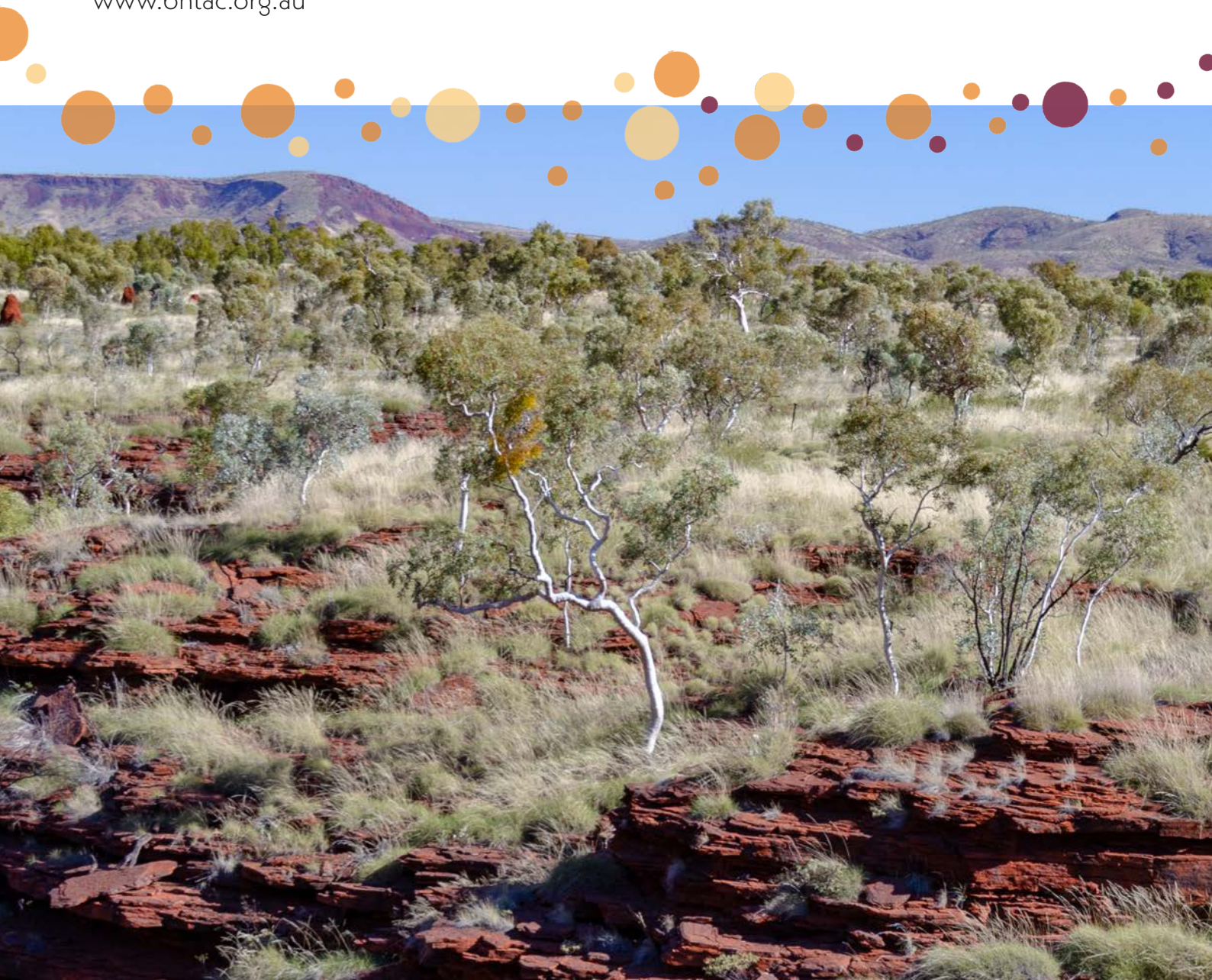


BNTAC Member Programs
August 3 2020 - June 30 2021

www.bntac.org.au



Our Vision

The Banjima People are healthy, secure and independent with diverse life choices and the ability to determine their own future. The foundation is a proud identity centred on strong culture, community unity and effective governance.

Member Code of Conduct

BNTAC always aims to support and respect you — our Banjima Members.

We ask that you do the same when you speak to us:



Over the phone. Speak to us politely and give us time to answer your questions. We are here to help you and verbal abuse of our staff does not speed up our process.



At our office. Treat our employees fairly and with respect, this will help us find the support that is right for you quickly.



At community meetings. Our Staff and other Banjima Members are there to achieve positive outcomes for all Banjima People. Voice your opinion, ask questions, and respect other points of view.

Program: MIB Healthy Living Project

(valid from 3 August - 30 June 2021)

This project supports and assists with expenses towards the maintenance of a healthy standard of living.

Benefits: Up to \$10,000 per person for the FY20-21 Financial Year plus your unused MIB HLP balance from previous years. (You can check your current balance on the online portal).'

Eligibility: To be eligible for this assistance, you must be a registered MIB (non-IBN) beneficiary

Expenses supported by the program

1. Household expenses and everyday cost of living (bills, groceries, fuel).
2. Health & sports & recreational activities.
3. Medical and dental costs (surgery, travel to appointments, mobility vehicles, but excluding cash for carers' costs).
4. House improvements including swimming pools, landscaping, rubbish removal Housing deposits.
5. Mobile housing (such as caravans, camper trailers).
6. Removalist costs.
7. Cleaning services.
8. Day-care and afterschool care (excluding cash payments to carers).
9. Firearms for hunting (with valid licence and registration according to firearms laws and regulations).
10. Tools and equipment.
11. Emergency accommodation.
12. Funeral Related Costs.
13. Lore & Culture meetings.
14. Toys.
15. Education and training costs including lessons (e.g. music) and tuition and associated equipment.
16. Car repairs and registration.
17. Travel and accommodation costs related to travelling to and from meetings, conferences or Indigenous cultural events (additional to Trust community meetings).
18. IT - IT services, computers, laptops, software, hardware, tablets, i-pads, mobile phones, prepaid credit.
19. Insurance costs (life, vehicle, house, travel, pet insurance).
20. TVs and DVDs.
21. Pharmaceuticals.
22. Housing - rental, bond and mortgage payments (or other payment associated with usual place of residence e.g. caravan park) Household items (cooling and heating devices, whitegoods, cooking appliances, linen, furniture).
23. Purchase of vehicles, vehicle loan payments.
24. Companion animal, pet purchase and associated costs (e.g. veterinary bills).
25. Clothing.
26. Household items (cooling and heating devices, whitegoods, cooking appliances, linen, furniture).
27. Costs associated with employment (including travel, uniforms and training courses).

Expenses excluded by the program

Cash payments (including for rent, boarding and credit cards), legal costs, fines/penalties/criminal related costs, dirt bikes/boats/jet skis, alcohol and tobacco products, gambling, celebrated events (weddings/birthdays etc), weapons, tax debt, and debts relating to child support.

How to Apply



Apply through our online Member Portal

You can easily log into your Member Portal to apply for the MIB Healthy Living Project. This online portal lets Members view their Healthy Living balance, submit applications, and check an application's progress anytime.

If you don't have a Member Portal log in yet, please contact our Member Services Team and we'll set one up for you.

or

Download and submit your application form



Step 1

Visit the “Programs & Application forms” on the BNTAC website.

Step 2

Click on MIB Healthy Living Project Application button

Download and complete the MIB Healthy Living Project application form.

To make sure we can process your application as quickly as possible, please be sure to fill out the form with the requested information and provide supporting evidence, such quote or tax invoices (includes the seller's Australian business number (ABN), what is being requested, its cost (including GST, if any) and date of issue).

Step 3

Submit application by sending forms and evidence to Member Services by:

- **Email:** ms@bntac.org.au
- **Fax:** (08) 9216 9898
- **Post:** PO Box 6278 East Perth 6004
- **In person:** visit our Perth office (Level 1, 165 Adelaide Terrace East Perth)

Our Standards



1. BNTAC is committed to providing a positive and helpful service to all our Members.
2. We will let Members know via email or SMS when their application is received.
3. Complete applications will be processed within **5** business days of receipt. Priority processing will be **3** business days for food and fuel applications.
4. If an application is declined and the Member disagrees with the decision, they have the right to appeal against the decision in writing using our Appeals Form.

The full list of our standards can be found at www.bntac.org.au

Application Tips

These four steps will help us process your application quickly.

1

All requested details must be complete on the application form

2

Send all supporting information

Make sure all supporting documentation is sent at the time of application or when requested. This includes quotes or tax invoices.

3

Let us know if you change your phone number, email or address.

Incorrect contact details can slow down processing times.

4

Any invoice must be addressed to "Banjima Native Title Aboriginal Corporation" and not the name of the Member.

BANJIMA

native title
ABORIGINAL CO RNTBC
ICN 7971



BNTAC Perth Office:

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